

## Telaid provides financial services companies with a single vendor solution for branch technology implementation and support.

Telaid has a 20+ year proven track record providing technology services to the largest financial companies in the U.S. This experience has allowed us to develop a single vendor model to support all Data, Voice and Structured Cabling requirements in the branch environment. This model is both cost effective and provides an easy means for our clients to get day to day work done. Telaid dedicates Project Management resources to a Client and supports them through our Nationwide Service Delivery Organization ensuring consistent quality work across your branch network.

### TELAID'S SERVICE DELIVERY ORGANIZATION INCLUDES:

#### BRANCH SUPPORT

- > Single Point of Contact for Large National Financial Institutions
- > Senior Staff of RCDD Project Managers
- > Certified Technical Staff
- > Project Management, Installation, Testing and Warranty Assurance
- > Cabling Design for Copper, Fiber and Coax
- > Scope of Work Development for Rollouts, Site Surveys and Wireless.
- > LAN/WAN Deployment and Network Electronics Integration (Routers, Hubs and Switches)
- > PBX, Key System, and Voice Services
- > Data Room Design and Build (Racks, Cabinets, and Wall Fields)
- > D-Marc Extensions

#### NEW INSTALLS, MOVES, ADDS, CHANGES AND SERVICE

- > Dedicated customer Project Manager experienced in Financial Services and familiar with industry specific requirements and standards
- > Telaid Service Delivery Organization for daily support needs working closely with branch support staff

#### MULTI-SITE ROLLOUTS

- > Dedicated Professionals with experience supporting large scale and complex deployments with short time lines
- > Program Manager assigned to each rollout project complimented by Project Coordinators and Dispatchers
- > Rollout Field Leader responsible for performing pilots, technical training, quality assurance, and developing/verifying SOWs
- > Timely project management reporting

### SERVICE OFFERINGS

- > Rapid Deployments and Rollouts
- > Site Surveys
- > Structured Cabling Systems
- > PBX and Telephone System Support
- > Data Network Installation and Support
- > PC Re-Imaging
- > ATM/Kiosk Support
- > Video Distribution
- > Speech Privacy, AV and Hoot 'n' Holler
- > Wireless Design and Installation
- > Single Vendor Solution for Moves, Adds, and Changes
- > One Call Support 24/7

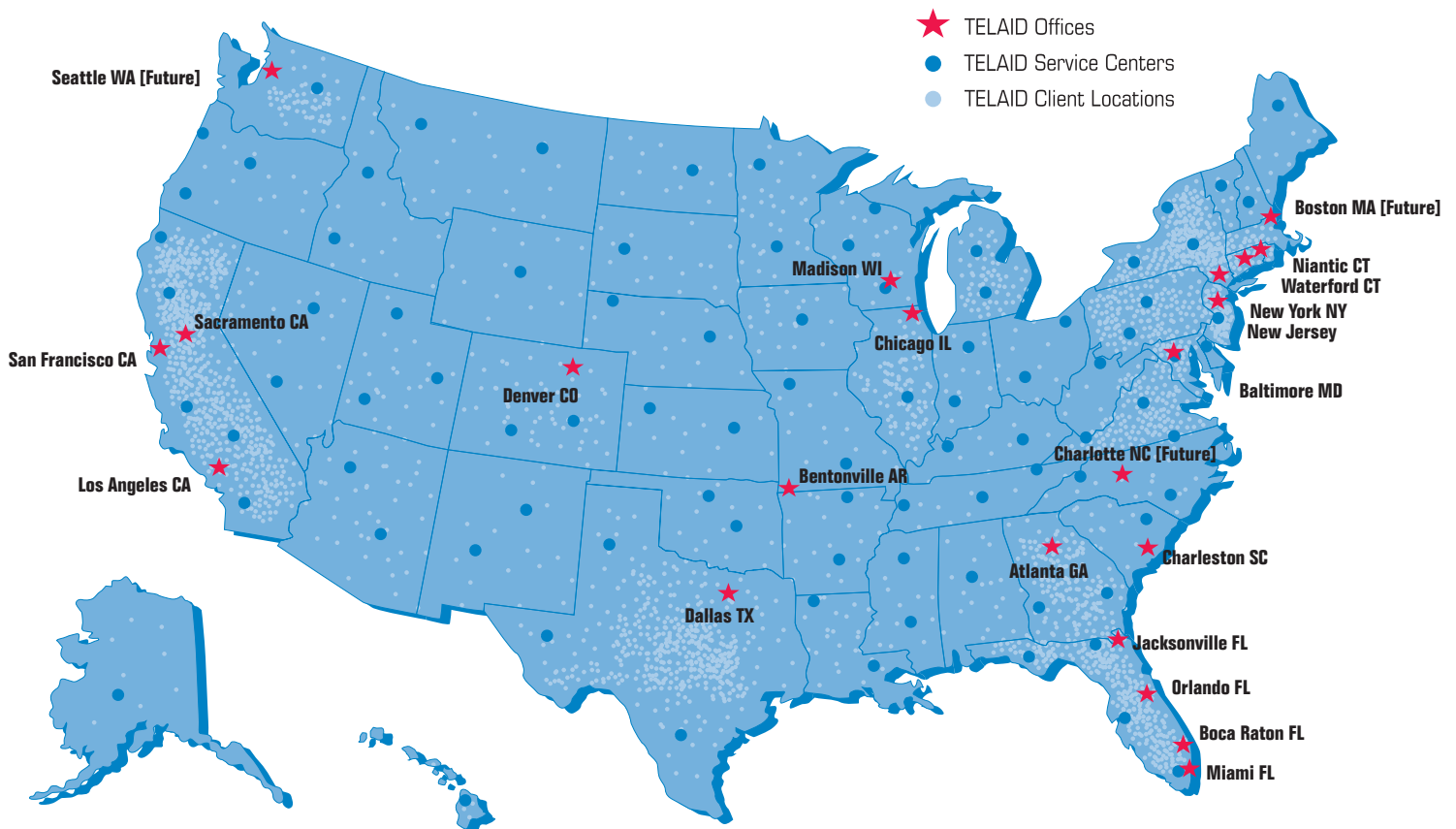
**Telaid provides a single vendor Solution for Nationwide Deployment and Service for your branch locations' technology infrastructure.**

# ABOUT TELAID

Telaid is a leader in providing national IT and network infrastructure design and support to some of the nations largest companies. Telaid's 24/7 nationwide coverage to over 35,000 plus client locations in all 50 states supports the delivering of a variety of technology solutions including Structured Cabling, Data and Voice Network Services, Audio Video Communications and Monitoring, Speech Privacy and Productivity Improvement Systems, Hoot and Holler and Paging, and National Project Management and Rollouts.

## NATIONWIDE SERVICE AND SUPPORT

Telaid specializes in supporting Multi Site Clients with technology infrastructure Projects, MAC's (Moves, Adds and Changes), 24/7 Service and Rollouts. Our centralized Project Management and nationwide field service organization make Telaid a perfect partner to support your branch or store footprint. Telaid currently services over 35,000 client locations throughout the United States and Canada.



NATIONAL SALES

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[www.telaid.com](http://www.telaid.com)