



One of the World's Largest Financial Institutions

CUSTOMER SINCE 2002

Customer Overview

This organization is one of the world's largest financial institutions, serving individual consumers, small and middle market businesses and large corporations with a full range of banking, investing, asset management and other financial and risk-management products and services. The company provides unmatched convenience in the United States, serving more than 54 million consumer and small business relationships with more than 5,700 retail banking offices, more than 16,700 ATMs and award-winning online banking with more than 19 million active users. This organization is the number one overall Small Business Administration (SBA) lender in the United States and the number one SBA lender to minority-owned small businesses. The company serves clients in 175 countries and has relationships with 98 percent of the U.S. Fortune 500 companies and 79 percent of the Global Fortune 500.

Audio Video Solutions

The company worked with Telaarid to install a state-of-the-art AV solution and support including remote diagnostics and monitoring. All rooms report nationwide health and status information back to the National Monitoring Desks in Denver, CO and Niantic, CT. Room installations include:

- **Client Facing Rooms:** NEC Plasma displays highlight the basic multimedia room, which is fed by a dedicated workstation, guest laptops, or video feeds.

Audio Video Solutions

- **Videoconferencing Rooms:** Featuring the Polycom codec for video teleconferencing, using a large NEC plasma displays, Sony DVD/VCR combination unit, a dedicated user PC, and access plates for guest laptops. Crestron wireless touchpanels provide complete system control.
- **Training Rooms:** Large training rooms with ClearOne audio processors, Extron switchers handle the signal routing, NEC projector, and retractable Stewart screen.
- **Teaming Rooms:** NEC Plasma displays highlight the basic multimedia room, which is fed by a dedicated workstation, guest laptops, or video feeds. Crestron wireless touchpanels provide complete system control.
- **Premier and Private Bank Branches:** Meeting Rooms, Reception Areas, and Private Offices are integrated with various AV technology to meet Bank standard designs.

About Telaid

Telaid is a leader in providing national IT and network infrastructure design and support to some of the nations largest companies. Telaid's 24/7 nationwide coverage to over 50,000 plus client locations in all 50 states supports the delivering of a variety of technology solutions including Structured Cabling, Data and Voice Network Services, Audio Video Communications and Monitoring, Speech Privacy and Productivity Improvement Systems, Hoot and Holler and Paging, and National Project Management and Rollouts.