



Major Financial Institution

CUSTOMER SINCE 1997

Customer Overview

The US operating unit of this global financial institution offers financial planning and investment products to individuals, while providing such services as employee stock benefit and deferred compensation plans to corporations. The group also provides access to the brokerage, investment banking, and asset management capabilities offered by other divisions of the company.

Information Technology Services and Deployment

The company was relocating a branch and had previously engaged a large PC Manufacturer for Network Services Support to assist in similar projects. Telaid's previous work with this organization on services such as structured cabling, speech privacy and paging, and Hoot 'n' Holler allowed us to demonstrate our flexibility and true understanding of their business. Telaid was awarded the project and viewed as a better quality and economical choice. Telaid has since completed the move which included the following:

- Rack, Stack, Connect, Power and Test all Cisco Network Hardware
- Installation of 153 Workstation Computers with 240 LCD Monitors
- Installation of 25 Network Printers and Fax Machines with Network Configuration Information
- Boot Up and Test of all Workstations and Printers
- On Site Engineering for System Turn-up Support

Telaid has proven a valuable asset to UBS and as a result plans are in place for the following new IT service projects including:

- Full System Installation at a new San Francisco, CA location
- Full System Installation at a new Los Angeles, CA location
- Full System Installation at a new Atlanta, GA location
- Installation of Atomic Timestamps, Wire Check Printers, and Network Printers nationwide
- MAC and Tier 1 Support for new and existing branch locations.

Telaid's people, process and tools allow us to provide an unprecedented level of services throughout the deployment process.

Telaid

Telaid is a leader in providing national IT and network infrastructure design and support to some of the nations largest companies. Telaid's 24/7 nationwide coverage to over 50,000 plus client locations in all 50 states supports the delivering of a variety of technology solutions including Structured Cabling, Data and Voice Network Services, AV Multimedia, Speech Privacy and Productivity Improvement Systems, Hoot and Holler and Paging, and National Project Management and Rollouts.