



Major Financial Institution

CUSTOMER SINCE 1994

Customer Overview

This financial institution has earned a worldwide reputation for excellence in financial advice and market execution. The organization's 58,000 members in 28 countries connect people, ideas and capital to help clients achieve their financial aspirations. The company currently manages over \$424 Billion in Assets.

Structured Cabling Product, Installation & Support

This company wanted a control system with state-of-the art remote diagnostics and monitoring. All rooms nationwide report health and status information back to the National Monitoring Desks in Denver, CO and Niantic, CT. Technicians have full control of every device in the system, including the videoconferencing and peripheral gear. National Monitoring Desk technicians receive audible, visual, and e-mail notification when any alert condition occurs, and can isolate and solve most error conditions using web-based remote diagnostics. Room installations include:

- **Breakout Rooms:** NEC Plasma displays highlight the basic multimedia room, which is fed by a dedicated workstation, guest laptops, or video feeds.
- **Videoconferencing Rooms:** Featuring the Tandberg codec for video teleconferencing, using a large NEC rear projection unit display, Panasonic DVD/VCR combination unit, a dedicated user PC, and access plates for guest laptops.

Audio Video Control System Services

- **Training Rooms:** Large training rooms with Tandberg codec, ClearOne audio processors, Extron switchers handle the signal routing, NEC projector, and retractable Stewart screen. Two Sony cameras patrol the conference room.
- **Split-Rooms:** Two rooms are optionally split or combined for maximum resource utilization. These rooms also feature motorized screens fed by twin NEC projectors. Each room has its own Tandberg 880 codec. Audio is handled by twin ClearOne XAP400 units.
- **Specialty Rooms:** Lobby and lounge areas are controlled by a dual touch screen system. Independent CD, VCR, and DVD players can be routed to either area. PCs may be routed to either room's NEC Plasma display.

About Telaid

Telaid is a leader in providing national IT and network infrastructure design and support to some of the nations largest companies. Telaid's 24/7 nationwide coverage to over 50,000 plus client locations in all 50 states supports the delivering of a variety of technology solutions including Structured Cabling, Data and Voice Network Services, Audio Video Communications and Monitoring, Speech Privacy and Productivity Improvement Systems, Hoot and Holler and Paging, and National Project Management and Rollouts.