



Major Financial Services Company

CUSTOMER SINCE 1986

Customer Overview

This organization is today's pre-eminent financial services company, with some 200 million customer accounts in more than 100 countries.

AV Multimedia Solutions

The company was undergoing a review of AV providers to complete a North American refresh of all its AV equipment and PictureTel carts. The existing PictureTel technology was outdated and was no longer serviceable. Telaid was approached to provide a proposal and in return designed a package solution that was quick, ease and inexpensive to deploy and could roll into any ordinary office or small conference room. Only a network connection and ISDN line was required with no impact to existing infrastructure.

Telaid was awarded the business and has since deployed over 20 rooms with its Video Conferencing Cart 'n Go Package. It is now the standard unit implemented for both existing facilities refreshing cart technology and transitioning ordinary rooms into multimedia locations.

AV Multimedia Solutions

Telaid Video Conferencing Cart 'n Go includes:

- Tandberg 6000 MXP CODEC and camera
- High definition 50" flat screen plasma display; optional speakers
- Wide Band Solutions WC301A Audio Conferencing System
- DVD/VCR combination deck with multi-format playback
- AMX integrated control system and AMX Mio Modero R-4 Handheld Remote Control
- Roll-about stand with large interior storage for the DVD/VCR, modem, and SOE PC
- Optional set-top mounting stand for the videoconferencing camera

About Telaid

Telaid is a leader in providing national IT and network infrastructure design and support to some of the nations largest companies. Telaid's 24/7 nationwide coverage to over 50,000 plus client locations in all 50 states supports the delivering of a variety of technology solutions including Structured Cabling, Data and Voice Network Services, AV Multimedia, Speech Privacy and Productivity Improvement Systems, Hoot and Holler and Paging, and National Project Management and Rollouts.