



Major Global Infrastructure, Finance, and Media Company

CUSTOMER SINCE 2007

Customer Overview

This organization is a global infrastructure, finance and media company taking on the world's toughest challenges. From everyday light bulbs to fuel cell technology, to cleaner, more efficient jet engines, it has continually shaped our world with groundbreaking innovations for over 130 years.

Information Technology Services and Deployment

Telaid provided the design, engineering, installation and training for the low-voltage cabling, backbone, wireless and audio video infrastructure at a new divisional headquarters location. The site consisted of 25 conference rooms with projectors, flat screens, and audio systems. One boardroom was also completed with a Tandberg videoconferencing system, projector, flat panel and an extensive AMX touch panel control system plus 3 divide and combine training rooms with videoconferencing, HD cameras and a Media site recording system. Digital signage displays were provided in the lobby and customer center. A conference room software scheduling system was installed with individual room touch panels for local/remote room reservation and resource management. The solution synchronizes with Outlook, Exchange and RMS and allows for impromptu panel room scheduling. A touch panel feature is also available for "Doorbell" and "Do Not Disturb" to keep meetings confidential and uninterrupted. A wireless survey was provided to properly layout the wireless network. A Cat6 infrastructure solution was provided across every floor to support the VoIP Cisco system.

Over the past two years, Telaid has helped this company reduce maintenance costs by standardizing the AV solutions for all new and upgraded facilities. By allowing Telaid to design the AV solutions, the company has reduced long term costs associated with existing LCD and plasma units plus the costs of stocking hundreds of different projector bulbs.

Future expansions include upgrading North American wireless Cisco Access Points and replacing 6500 units. Telaid will also support one of the company's departments with wireless and cabling networks and by providing new boardroom engineering, design and build-out for several "C" level executives. A new auditorium and customer center will also be built by Telaid.

Another key future initiative includes development of a business-to-business e-Store to purchase products and services directly from Telaid's secure website.

Telaid

Telaid is a leader in providing national IT and network infrastructure design and support to some of the nations largest companies. Telaid's 24/7 nationwide coverage to over 50,000 plus client locations in all 50 states supports the delivering of a variety of technology solutions including Structured Cabling, Data and Voice Network Services, AV Multimedia, Speech Privacy and Productivity Improvement Systems, Hoot and Holler and Paging, and National Project Management and Rollouts.